

PROGRAM INVENTORY WORK GROUP Of the Governor's Office of Youth, Faith, and Family

August 1, 2018 10:00 a.m. Governor's Executive Tower Suite 230 1700 West Washington Street Phoenix, Arizona 85007

A general meeting of the Program Inventory Work Group was convened on August 1, 2018, at 1700 Washington Street, Suite 230 Phoenix Arizona, 85007, notice having been duly given.

Members Present (8)

Jim Kreitler, Co-Chair, Calvary Addiction Recovery Center

Alexandra M. O'Hannon, Co-Chair, Governor's Office of Youth, Faith and Family

Steve Selover, Governor's Office of Youth, Faith and Family

Kathy McCanna, Arizona Department of Health Services

Jim Riggs, Arizona Department of Corrections

Dr. John Vivian, Arizona Department of Juvenile Corrections

Lacie Ampadu, Arizona Department of Health Services

Havel Alvarenga, Arizona Health Care Cost Containment System

Members Absent (2)
Jose Ramirez, Cenpatico Integrated Care
Sean Walsch, Meadows Behavioral Health

A. Welcome and Introductions

Co-Chair Jim Kreitler called the meeting to order at 10:06 a.m. There was a quorum with eight (8) work group members present and two (2) absent. Mr. Kreitler welcomed the work group members and asked them to introduce themselves.

B. Meeting Minutes

The meeting minutes were reviewed and approved with two (2) modifications:

- The meeting title required correction.
- The title of a website that was listed in the minutes required correction and the addition of the website address was incorporated into the document.

The workgroup approved the minutes pending the aforementioned changes. These changes were made on August 2, 2018.

C. AHCCCS and ADHS Representation on the PIW

Lacie Ampadu, Arizona Department of Health Services, was introduced as a new Program Inventory Work Group (PIW) member. She was appointed to serve on the PIW by **Sheila Sjolander**.

Hazel Alvarenga, Arizona Health Care Cost Containment System (AHCCCS) was also introduced as a new member of the PIW. She will be serving at the appointment of **Shana Malone**

D. Collaboration with AHCCCS and Center for Poison Control

Alexandra O'Hannon, Governor's Office of Youth, Faith and Family (GOYFF), informed the PIW members that efforts remain underway to recruit a representative from Center for Poison Control (CPC) to serve on the PIW. The addition of a representative from the CPC is value added because the CPC will be using the Substance Abuse Treatment Locator (Locator) to identify resources for community members in need of treatment, and they will be a valuable source for feedback pertaining to inefficiencies, inaccurate data, and opportunities for improvement.

E. Goals and Objectives

Alexandra O'Hannon reviewed a documented titled, "Suggested Program Inventory Goals and Objectives" with the PIW and solicited feedback. She explained that the document memorialized goals that were created based on the general functions of the PIW, and clarified activities/steps taken to achieve the identified goals, as well as established due dates. Wellington Group Consulting was identified for several objectives starting in January 2019. Ms. O'Hannon explained that this is due to funding for 2018 having been exhausted.

The PIW members discussed the document and made several recommendations including:

• Changing the second goal from: Ensure the data listed in the Treatment Locator is accurate as evidenced by less than a 10 percent inaccuracy rating during validation checks.

to

Ensure the data listed in the Treatment Locator is accurate as evidenced by improvement in the accuracy during validation checks.

Rationale for the proposed change: It is difficult to determine whether a 10 percent accuracy is realistic because there has historically been no formal process

to assess the accuracy of the data, outside of sending the annual postcards. The best way to determine whether a 10 percent accuracy rating is realistic is to pull a sample.

- Add the following goal and objectives:
 - Goal- Increase promotion efforts for the Substance Abuse Treatment Locator.
 - Obj. 1: Increase recruitment efforts to providers outside of Maricopa County.
 - Obj. 2: Reach out to additional government agencies to request the Locator be added to their website and confirm the update has occurred
 - Obj. 3: Discuss a marketing plan for the Locator.
 - Obj. 4: Leverage PIW members' community connections to recruit members.

Hazel Alvarenga reported that AHCCCS has included language in its contracts that specifies that contractors must have processes in place to review the accuracy of their providers' data. AHCCCS intends to monitor their contractors' compliance by conducting test runs.

Lacie Ampadu informed the members that the ADHS works with nine (9) county health departments that she provides presentations for. Ms. Ampadu has incorporated the availability of the Locator into her presentations.

Alexandra O'Hannon suggested modifying the Locator to include non-substance related resources, including information that might benefit individuals who have recently been released from prison or jail. Dr. Vivian explained that there are already processes in place for youth who are being released from juvenile detention and that effective August 3, 2018, the extended jurisdiction law will be effective. This law will allow youth to remain in detention until the age of 19, at the prosecutor's discretion. Jim Riggs also shared that the adult system has a goal to reduce recidivism by 35 percent and that to achieve this goal, they have implemented a Pre-release and Release System that connects the detainees to services prior to their release.

F. Wellington Consulting Update

Jane Dowling and Lyra Contreras, Wellington Consulting, provided the following information:

- There were 1,205 programs listed in the Locator in July 2018 (an increase of 282 providers). This is due to the addition of AHCCCS providers.
- There are 116 prevention programs listed in the database, which is the same number of prevention programs that were listed in December 2017.
- There are 76 recovery providers listed, which is an increase of two (2) providers since December 2017.
- Overall, there was a 25.5 percent increase in the number of providers/programs when compared to December 2017.
- Wellington Group has contracted with Lavidge to make changes to the Locator so that it better meets the needs of AHCCCS, as well as makes it easier to navigate.

Steve Selover, GOYFF, updated the PIW members on the Youth and Family Resource Locator that is in development. The purpose of the Youth and Family Resource Locator is to help families navigate the system so they can access needed resources. The GOYFF is presently discussing which agency would be best suited to maintain the Youth Locator once it is finished, and possible options include ADHS and AHCCCS. These agencies are being considered because a majority the Youth Locator's contents are medical or treatment based and because the GOYFF has close working relationships with both agencies. The GOYFF will assess the labor intensity of maintaining the Youth Locator prior to making this request.

Mr. Selover provided an overview of the website and demonstrated how it works. He explained that the resources will be state-wide and will need to be continuously updated. He also intends to ensure that the final product is user friendly and provides the information the community needs

H. Call to the Public

There were no members of the public present.

I. Adjournment

Jim Kreitler asked for a motion to adjourn the meeting. **Dr. Vivian** made the motion. The meeting adjourned at 11:04 a.m.

Dated: August 2, 2018
Program Inventory Work Group
Respectfully Submitted By:
Alexandra M. O'Hannon
Governor's Office of Youth, Faith and Family